

Domains

How to enable / disable auto-renew?

How auto-renew works

If you enable auto-renew for your domain name and services, your services will automatically renew for another year, 30 days prior to the expiry date. You will need to have a credit card stored on your account for the charges to be made against. [Click here to learn how to add a credit card to your account.](#)

Our system will notify you by email at least 45 days before any domain names and services auto-renew. Assuming that you have a valid credit card stored on your account, the services should be renewed 30 days before the expiration. If there are problems charging your credit card you will be notified by email, and we will attempt to charge the credit card several more times over the next 30 days.

How to enable / disable auto-renew

There are several ways to enable and disable auto-renew for your domain names and services.

Enable / disable auto-renew individually by domain name

You can individually toggle the auto-renew setting on/off for existing domain names and services on a per domain name basis from the Domain Name Manager or the Domain Name Renew section.

1. Login to the Account Manager
2. Click '**Manage Domains & Services**' or '**Renew Services**'
3. Click on the auto-renew toggle slider to enable/disable auto-renew. Green indicates ON, Grey OFF.

Enable / disable auto-renew for multiple domain names

You can bulk enable or disable the auto-renew setting for multiple domain names and services at once by selecting domain names from a list on the Domain Name Manager section.

1. Login to the Account Manager
2. Click '**Manage Domains & Services**'
3. Click the select box next to each domain name you wish to enable/disable auto-renew
4. Click '**Choose An Action**' and select '**Enable Auto-Renew**' or '**Disable Auto-Renew**'
5. The action will be applied to your selected domain names.

Enable / disable auto-renew for future purchases

By default the auto-renew toggle is enabled for all NEW domain name registrations, transfers and manual renewals. The auto-renew toggle will be ON / GREEN during checkout on the payment page.

You can change the default setting of the auto-renew toggle setting by following these steps.

1. Login to the Account Manager
2. Under Pricing & Payment information section click '**Manage Auto-Renew**'
3. Tick the checkbox to Enable / Disable auto-renew for NEW registrations, renewals and transfers.

This will automatically set the default status of the auto renew toggle in the checkout pages to enabled/disabled for new registrations, renewals and transfers.

NOTE: This option is to enable/disable auto-renew for future purchases. It does not change the auto-renew status of your existing domains and services. Change auto-renew toggle for your existing services by following the instructions in the first two options above.

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Author: 1st Domains Support

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