

Domains

How do I renew my domain name?

To renew your domain name, please follow these simple steps:

1. **Gather Your Details:** Ensure you have your 1st Domains Account ID and Password ready. If you need to retrieve them, visit [Lost Password Request Page](#) enter your domain name, and click "Retrieve". An email with the account login details will be sent to the account holder's email address.
2. **Renew Your Domain:** Go to <https://www.1stdomains.co.nz/renew/>
3. **Login:** Enter your Account ID and Password to log in.
4. **Select Domains:** Tick the checkboxes next to the domain names you wish to renew and click 'Renew'.
5. **Review Billing Details:** Check your billing details and make any necessary modifications. Then, click 'Continue' at the bottom right.
6. **Payment:** On the payment page, review the services to be renewed. Ensure you tick the box to agree with our Terms & Conditions.
7. **Process Order:** Click 'Process Order' at the bottom of the page. In the Payment checkout window, enter your credit card details and click 'Submit'.
8. **Confirmation:** Once the payment is processed, you will receive a confirmation email and a GST Receipt.

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