

Domains

How does 1st domains notify me about a Domain Name renewal?

Domains and services that renew manually

If a domain or service is not set to auto-renew, we send renewal notices at 60 days, 30 days, 14 days, 7 days, and 24 hours before the domain name expires. We also send another notice 3 days after the domain name has expired. We notify you of domain name renewals only via email to the billing contact for the domain name, so it's important to ensure that your domain name contacts are kept up to date to receive these notices. You will need to log in to 1st Domains to renew domain names not set to auto-renew.

Domains and services set to auto-renew

When auto-renew is enabled, your domain names and services will automatically renew for another year. Auto-renew occurs 30 days prior to the expiry date.

Our system will notify the 1st Domains Account holder by email at least 15 days before any domain names and services auto-renew. Assuming that you have a valid credit card stored on your account, the services should be renewed 30 days before the expiration. If there are problems charging your credit card you will be notified by email, and we will attempt to charge the credit card several more times over the next 30 days.

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