Domains

When do domains and services auto-renew?

When auto-renew is enabled, your domain names and services will automatically renew for another year. Auto-renew occurs 30 days prior to the expiry date. You will need to have a credit card stored on your account for the charges.

Our system will notify the 1st Domains Account Holder by email at least 15 days before any domain names and services auto-renew. Assuming that you have a valid credit card stored on your account, the services should be renewed 30 days before the expiration. If there are problems charging your credit card you will be notified by email, and we will attempt to charge the credit card several more times over the next 30 days.

Click here to learn how to add a credit card to your account.

Click here to learn more about auto-renew

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