Web hosting

Want to access your web sites stats?

Your website will attract many visitors, and tracking their activity is a great way to understand what happens when they visit. Web statistics will show which pages they land on, where they came from (e.g., referral websites like Google search results), and how many views your pages are receiving. The Plesk stats folder provides this information for you. While it may not be as concise or in-depth as other analytics platforms, such as Google Analytics, it will still give you a rudimentary outline of what's happening on your site. To access these stats, you need to visit your website and add '/plesk-stat/' at the end of the address. For example, if my website address were

https://1stdomainswebsites.co.nz, to access the statistics page, I would enter

<u>https://lstdomainswebsites.co.nz/plesk-stat/</u>. Once on that page, a popup should appear asking for access. This is where you will enter the FTP details provided in your confirmation email when the web hosting was purchased. If you don't have them, below are instructions on how to update the password.

Here are the detailed steps to change the password for the Plesk-stat folder:

1. Access the Web Hosting Control Panel:

- 1. Navigate to <u>1st Domains Login</u> and log in using your 1st Domains Account ID and Password.
- 2. On the 'Account Manager' page, under 'Domain Names & Hosting Services', click 'Manage Domains & Services'.
- 3. On the 'Manage Domains & Services' page, click on your domain name.
- 4. On the 'Domain Name Manager' page, under the 'Services' section, click 'Web Hosting Control Panel'.
- 5. The Web Hosting Control Panel will open in a new tab (ensure pop-ups are allowed by your browser).

2. Changing the Password used for Web Statistics:

- 1. On the 'Web Hosting Control Panel' page, under the 'Files' section, click 'Password Protected Directories'.
- 2. On the 'Protected directories for domain [your_domain]', click the /plesk-stat directory.
- 3. On the 'Protected directory for /plesk-stat on domain [your_domain]' page, make a note of the username listed before clicking it.
- 4. On the 'Password for the protected directory user [your_user]' page, enter a new password in the fields provided and click 'OK'.
- 5. Back on the 'Protected directory for /plesk-stat on domain [your_domain]' page, click 'Home', which is located under the 1st Domains logo.

Unique solution ID: #1101 Author: 1st Domains Support Last update: 2025-04-03 22:54