

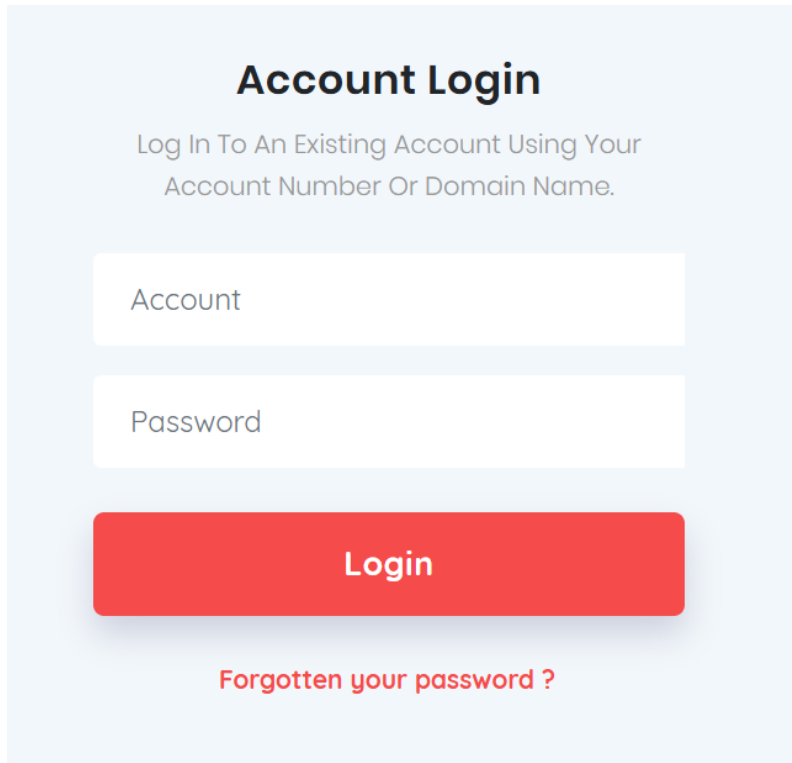
# Account

## How do I log-in to my account?

When you registered or transferred your first domain with us the account admin contact will have received an email with the 1st Domains account ID. You may have also received an email providing you a link to choose a password if you hadn't done so already.

If you know your account ID and password, follow the below steps:

1. Click on 'Account' in the top right corner of the 1st Domains website (<https://1stdomains.nz/client/login.php>)



**Account Login**

Log In To An Existing Account Using Your  
Account Number Or Domain Name.

Account

Password

**Login**

**Forgotten your password ?**

2. Then follow the prompts to enter your account ID and password
3. Once entered, click 'Login' to access your account manager page

You can also log in using a domain name. This will take you directly to the domain manager page for that domain, which is different from third-party access for a specific domain. You can read more about that [here](#)

If you have forgotten your account ID or password, please follow the below steps:

1. Click on 'Account' in the top right corner of the 1st Domains website
2. Then click on 'Forgotten your password?' ([https://1stdomains.nz/help/lost\\_password.php](https://1stdomains.nz/help/lost_password.php))

# Account

## Lost Password Request

Please Enter Your Account Number Or A Domain Name You Manage Under Your Account. Your Account Information Will Be Emailed To The Account Holder.



I'm not a robot



reCAPTCHA  
Privacy - Terms

Retrieve

**Password Security** You will receive your account login and password via email shortly after your request has been submitted. We strongly suggest you immediately log into your 1st Domains account and update your password. The more complex it is, the more secure your account will be - it should be a minimum of 8 characters, two of which being numbers or symbols.

3. You can enter either your account ID or a domain name associated with your account.
4. Tick the "I'm not a robot" acknowledgment
5. Click the "Retrieve" button
6. You will then receive an automated email with your account ID and a link to reset your password to the administrative contact email address on your account
7. Follow the steps in the email and create a new password with at least eight characters, including at least two numbers or symbols.

Unique solution ID: #1099

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