

Account

How do I transfer a domain name from another 1st Domains account?

Transferring a domain name from one 1st Domains account to another is simple with the Domain Level Login and Import Domain features. First, enable a domain-level login for the domain name you wish to transfer. Then, follow the steps below in order.

1. Enable Domain Level Login:

- Log in to your 1st Domains account with the domain you are wanting to transfer **out**.
- Go to 'Manage Domains & Services' and select the domain name.
- Under 'Domain Level Management Settings', click 'Configure'.
- Click 'Enable Domain Level Login' and set a password for the domain. Once done, **log out of this account**.

2. Import the Domain to the New Account:

- Log in to the 1st Domains account you want to transfer the domain **to**.
- In the Account Manager, under 'Advanced Options', click 'Import a Domain'.
- Enter the domain name and the password you set for the domain level login, then click 'Import'.

The domain will now be transferred to the new account and removed from the previous one. All the details such as registrant, billing and technical contact will remain as it was in the previous account and any 1st domains services connected to the domain, e.g. web hosting will also be transferred to the new account.

Need to Transfer to a New Account? If you need to push a domain name to a new account, please contact us with the domain name, UDAI/auth key, current Account Number, and password hint. We'll take care of the rest for you.

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